



# 5-Year Warranty Certificate

## *AdChoice LED EMC Signs Series - Five Year Limited Warranty*

AdChoice LED Signs manufactures a wide variety of Electronic Products. Each component is manufactured, inspected, and tested with quality and serviceability in mind. AdChoice LED Signs' goal is to deliver the finest Electronic Products available.

**The AdChoice Series Five Year Limited Warranty includes:** Free lifetime phone-based technical support, lifetime access to software training, lifetime access to content creation tips, and lifetime access to our extensive Sign Content Library.

**The Component Warranties (For Cabinet and Electronic Components) follow:** The weather resistant cabinet of the Electronic Message Center manufactured by AdChoice LED Signs, shall be free from material defects in materials and workmanship for a period of sixty (60) months, commencing on the date the product is shipped from our distribution center. This Warranty includes parts and factory labor only; on site labor is not included.

AdChoice LED Signs warrants to the original purchaser that the solid-state components of the Sign manufactured by AdChoice LED Signs shall be free from material defects in materials and workmanship for a period of thirty-six (36) months, commencing on the date the Sign is shipped from AdChoice LED Signs' Plaistow, NH facility. Component failures during this period will be replaced by AdChoice LED Signs. This includes parts and factory labor only; on-site labor is excluded. All parts are shipped via standard ground freight unless expedited freight charges are paid in advance by the end user. Components of Signs provided by AdChoice LED Signs but not manufactured by AdChoice LED Signs will be covered only by that manufacturer's separate warranty, if any, in accordance with the terms of such warranty.

The above warranty is voided if the component has been damaged or destroyed by improper handling or installation. (For example, damage from welding slag or metal filings, misapplication of power, water damage or other acts of nature.)

The AdChoice Series Limited Warranty is valid only in the Continental United States and is nontransferable. Free Lifetime Tech Support refers to the original sign purchaser only, and is non-transferable. Free Lifetime Tech Support is predicated on part needs for out of warranty service being purchased directly from AdChoice LED Signs. Using components and parts not purchased and tested by AdChoice LED Signs technicians will result in the cancellation of your free phone support. Phone support thereafter will be billed at \$125.00 per hour. As a condition to the effectiveness of the above warranty, the following procedures must be observed. Before any component is replaced or returned to AdChoice LED Signs, a Return Material Authorization (RMA) number must be obtained. RMA's may be obtained by calling the AdChoice LED Signs' Service Department at 603-378-2888. AdChoice LED Signs will then send out a component to replace the defective part. The defective component being returned must be adequately packaged so as to prevent any damage from shipping and have the RMA number clearly displayed on the return box.

THE ABOVE WARRANTY CANCELS AND SUPERSEDES ANY AND ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF NONINFRINGEMENT, MERCHANTABILITY AND FITNESS FOR PURPOSE.

